

## Gene Marks

Columnist, author, and small business owner

## 200+ Apps, Tools And Services Every Business Person Should Know

By Gene Marks

The following are the best websites around for business people anywhere. These are not blogs. These are not just mobile apps (although many of these sites have mobile apps). These are websites with tools, products and services to help business people manage things quicker, better and wiser.

#### **ACCOUNTING AND PAYROLL (Cloud Based)**

ADP.com — web based payroll applications

Intacct.com — cloud based accounting software

Kashoo.com — cloud based accounting

Netsuite.com - cloud based accounting software

Paychex.com — web based payroll applications

Quickbooksonline.com — leading business application for small business

Surepayroll.com — payroll services online service

Waveapps.com — free/inexpensive web based accounting/billing application

Xero.com — cloud based accounting

#### **ACCOUNTING AND PAYROLL**

Quickbooks.com — #1 accounting software for small business Peachtree.com — second place, but popular

#### **BILLING (Mobile and Online)**

Billingboss.com — online time and billing software

Bizmo.com — mobile accounting app for your iPad or iPhone

Freshbooks — mobile billing and invoice management

Handshake-app.com — write and receive orders on the iPad, iPhone, and web

Invoicebubble.com — create invoices and accept payments online

#### **BUSINESS GIFTS**

Amazingclubs.com — monthly gift service

Bottlemeamessage.com — sends messages inside of a bottle

Cafepress.com — inexpensive promotional items with no minimum orders

Mycardmaker.com — customized cards to send as thank-yous

Plasticjungle.com — exchange gift cards

Thankyou.com — reward points for buying

#### **CASH MANAGEMENT**

Acceptpay.com — American Express online payment service
Bankofamerica.com — pay bills by email
Coface.com — accounts receivable financing
Dwolla.com — transfers money inexpensively and immediately
Google.com/wallet — Google's mobile payment system
GoPayment.com — Intuit's mobile payment, integrates with QuickBooks
Squareup.com — wildly popular mobile credit card processing

#### **COLLABORATION:** Desktop Sharing/Meetings

Crossloop.com — desktop sharing software for small groups
Glance.com — desktop sharing software for small groups
Join.me — a quick (and free) way to share your desktop with others
Lessmeeting.com — plan and run better meetings
Zoom.us — unified meeting experience

#### **COLLABORATION:** Documents & Files

Google.com/docs — Google's popular office management system Office365.com — Microsoft's online version of Office Zoho.com — hosted online service for CRM and other office apps

#### **COLLABORATIONS:** Internal Messaging

Yammer.com — inter-office collaboration/messaging Glassboard.com — private social network for groups

#### **COLLABORATION: Project & Time Management**

Asana.com — task management for teams
Basecamphq.com — project management
Box.net — collaboration and document management solution
Bitrix24.com — social collaboration for teams
Findmyshift.com — online scheduling software
Getharvest.com — Time tracking and invoicing
Gliffy.com — free charting application
Ididwork.com — tracking time at home
Toggl.com — time tracking

## GENE MARKS SPEAKS!



### **GENE CAN SPEAK TO YOUR GROUP ABOUT:**

- ✓ The Economy and Trends to Watch
- ✓ Technology
- ✓ Cash Flow
- ✓ Health Care Reform
- ✓ Sales & Marketing Technologies
- ✓ How Valuable Is Your Company?

#### **PLEASE CONTACT:**

Caryn at (610) 675-7648 or caryn@marksgroup.net

#### **COLLABORATION:** Remote Control

Webex.com — Cisco's web presentation services

Google.com/+/learnmore/hangouts/onair.html — Broadcast your events using Google + Hangouts On Air GoToWebinar — webinar service from Citrix Online

Prezi.com — online presentation management application

Utipu.com — screen sharing software that will save as a video for others to watch

#### **COLLABORATION:** Storage

Dropbox.com — popular file storage service

OneDrive.com — Microsoft's popular file storage service which integrates with Office
YouSendlt.com — great service to email large files

#### **COMMUNICATIONS:** Hosted Phone Services

Grasshopper.com — inexpensive hosting of phone systems/outsourced provider of phone systems

Virtualpbx.com — inexpensive service to host your phone system

#### **COMMUNICATION:** Text Messaging Services

Groupme.com — group text messaging

Tatango.com — mass-texting services

Express.mogreet.com — text messaging marketing service

#### **COMMUNICATIONS:** Video/Conference Calling

Freeconferencecall.com — free conference calling service

Google.com/hangouts — online group chat and video broadcasting

Mobileday.com — mobile conference call service

Oovoo.com — quick, easy video chatting service

Skype.com — free online phone and video chatting service

Usteam.tv — online video broadcasting site

#### **COMMUNICATIONS: Video Messaging**

AditAll.com — low cost service to help you create professional videos

Talkfusion.com — mass emails using video messages

#### **CROWDFUNDING**

Circleup.com — popular crowdfunding site

Indiegogo.com — popular crowdfunding site

Kabbage.com — crowdfunding site

Kickstarter.com — most recognized crowdfunding site

Lendingclub.com — where you can borrow from and lend to strangers

Rockethub.com — crowdfunding site

#### **CUSTOMER RELATIONSHIP MANAGEMENT**

Act.com — contact management software for small companies

Contactme.com — a simple CRM application

CRM2day.com — CRM industry site for research

Doubledutch.me — mobile only CRM application

Getbase.com — fully mobile CRM solution

Insidecrm.com — CRM advice and news

Insideview.com — enables you to add social media information to your CRM system

Marksgroup.net — Marks Group site for CRM help

Microsoft.com/CRM — search for Microsoft CRM

Nimble.com — Social CRM application

Salesforce.com — well known hosted CRM application

Salesnexus.com — Sales oriented CRM system

Vtiger.com — crm system for small businesses

Zohocrm.com — CRM system with other business app add-ons



#### **EDUCATION**

Academicearth.com — College lectures online

Asbdc-us.org — America's Small Business Development Centers; a great place for advice and free assistance

Codeschool.com — teaches web technologies and development all online Lynda.com — Software training

Score.org — government sponsored small business advisors and consultants Skillpath.com — an excellent training company for all areas of a business Ted.com — incredible lectures from really smart people on all subject matters

#### **EXPENSE REPORTING**

Abukai.com — mobile and online expense reporting Expensify.com — mobile and online expense reporting

#### **E-COMMERCE**

Agiliron.com — integrated ecommerce system

#### FORMS, DOCUMENTS AND LEGAL

Contracts.onecle.com — sample contracts and business forms

Docstoc.com — free legal forms and templates

Docusign.com — manage documents, sign electronically

Echosign.com — manage documents, sign electronically

Nolo.com — great site for legal advice and forms

Signnow.com — mobile e-signing doc management application

#### **GOVERNMENT**

Business.usa.gov/stateandlocal — grants and financing available from states

CFDA.gov — full site of domestic financing programs

Fedbizopps.gov — where all Federal contracts are listed

Fedconnect.net — all U.S. federal opportunities

Grants.gov — full listing of available U.S. grants

#### **MARKETING:** Direct Mail & website

99Designs.com — online logo creation site

Befunky.com — turns any photo into a cartoon

Cartoonstock.com — big database of cartoons you can use in your mailings

Everystockphoto.com — free database of photos

Fakemagazinecover.com — puts a photo on the cover of a magazine

Gettyimages.com — tens of thousands of free photos/images

Mybrochuremaker.com — where you can create online brochures

Printplace.com — online printing company for brochures and mailers



#### **MARKETING:** Data Tools & Research

Alexa.com — find out where any site is ranked by popularity

Census.gov — Census Bureau home page

Critical past.com — Stock footage and video clips

Discount-lists.com — source for purchasing leads

Firstresearch.com — industry intelligence site

Glasbergen.com — thousands of cartoons and photos, free

Leadintelligence.com — source for purchasing leads

Marketing.org — home of the Business Marketing Association

Morguefile.com — another popular database for free photos

Rsateleservices.com — source for purchasing leads

#### **MARKETING:** E-mail Services

Contstantcontact.com — mass email marketing

Deluxe.com — Deluxe Corporation's excellent suite of email and other web mar-

keting tools

Emailit.co — simple to use mass email marketing tool

Feelbreeze.com — mass email marketing

JangoMail.com — mass email marketing

Mailchimp.com — mass email marketing

#### **MARKETING:** Fax & Podcast Services

Efax.com — leading site for sending and receiving faxes

Faxzero.com — another site for sending and receiving faxes

Podcast.com — enables you to create and publish your own podcast, plus a vast library of podcasts for listening

#### **MARKETING:** Marketing Automation

BizConnector.com — Inexpensive small business workflow application

Exact Target.com — popular campaign management tool, now owned by Salesforce.com

Hubspot.com — inbound marketing tool used by hundreds of thousands of small businesses

Genius.com (Pro Marketer) — Email marketing, lead scoring, demand generation

Marketo.com — easy to use, email marketing, landing page creation, lead scoring

Pardot.com— customer nurturing, email campaigns

#### **MARKETING:** Robocalls & Text

Callingpost.com — sends mass phone calls with only one call

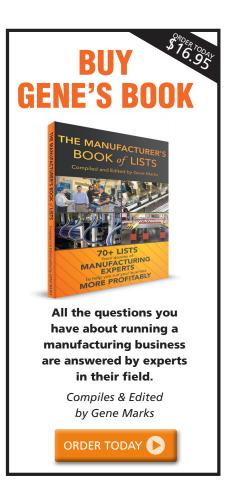
Dialmycalls.com — sends mass phone calls with only one call

Inumbr.com — free, time-expiring phone number that's anonymous

Phoneburner.com — online telemarketing service with CRM

Tatango.com — mass text messaging service

Trumpia.com — sends mass phone calls with only one call



Voiceshot.com — sends mass phone calls with only one call

#### **NETWORKING GROUPS**

Network.org — executive networking group
ExecuLeaders.com — executive networking group
Tabli.com — The Alternative Board Of Directors
Vistage.com — executive networking group

#### **OFFICE TOOLS**

Avg.com — antivirus and security suite
Avast.com — free and powerful antivirus tool
Speckle.com — Individual to-do list/reminders

#### **OPERATIONS:** Purchasing

BizBuySell.com — site for buying a business or selling your business

Craigslist.org — massively popular website to buy and sell goods and services

Dealdump.com — aggregates many online shopping sites and lists the best deals

Froogle.com — search for anything sold on the internet, you can sort from lowest to highest price

Groupon.com — group buying/selling site

Itex.com — trading and bartering site for small businesses

Letstalk.com — great place to compare cell phones and service plans

Retailmenot.com — don't buy anything online until you first check if there's a coupon available

Thefind.com — finds anything being sold online

Woot.com — group buying/selling site

Yotify.com — tracks shopping classified sites

#### OUTSOURCING

Elance.com — outsourcing site to find freelancers
Guru.com — outsourcing site to find freelancers
Staff.com — hire skilled staff from around the world

#### **PRINTING: Mobile & Tools**

Google.com/cloudprint — setup your printer to print anywhere Printfriendly.com — print from anywhere Ecofont.com — where you can download Sprang Eco Sans font Inkgard.com — ink management software for your printing

#### **SERVICE MANAGEMENT: Applications**

GoldMine.com — excellent customer relationship management for small companies

Servicetask.com — job scheduling and customer management

Microsoft.com/CRM — Service Management for small business and enterprise companies

# GET UP TO THE MINUTE INFORMATION TO HELP YOU RUN YOUR BUSINESS on Gene's social media sites

Twitter -

Facebook

Linked In →

Tumblr →

Pinterest =



#### **SERVICE MANAGEMENT:** Self Service Tools & Portals

Chat4Support.com — website chat service for support

Forumotion.com — self creating customer forum

Jazzdesk.com — an inexpensive hosted helpdesk system

Lefora.com — self creating customer forum

Teamsupport.com — an easy to use customer service portal

Timetrade.com — allows your customers to schedule online appointments with you

Zendesk.com — internal help desk system

Zopim.com — website chat service for support

#### **SMALL BUSINESS COMMUNITIES**

Community.Intuit.com — Intuit Small Business Community

Getsatisfaction.com — start your own community

Jigsaw.com — another community like linkedin.com

Linkedin.com — a professional networking site where everyone can see who's connected to who

Ning.com -— turns your website into a social community site

Plaxo.com — yet another community like linkedin.com

Smallbusinessonlinecommunity.com — small business community sponsored by Bank of America

Twitter.com — popular way to blast out messages about your company's activities and to learn about others

#### **TRAVEL**

Airfarewatchdog.com — airfare comparison site

FBOweb.com — flight tracking site

Flightstats.com — flight tracking site

Kayak.com — airfare comparison site

Flightview.com — flight tracking site

Flytecomm.com — flight tracking site

Igougo.com — travel advice and reviews

Sidestep.com — airfare comparison site

TripAdvisor.com — travel advice and reviews

WiFinder.com — world's largest hot spot finder

#### WEBSITE MANAGEMENT

Dudamobile.com — mobilizes your website

Ginwiz.com — mobilizes your website

Howtogomo.com — education on mobile websites

Name.com — great domain name searching site

Striking.ly — mobilizes your website

Yola.com — free website creation site



10 Experts
10 Pages
10 Topics
10 Pieces Of Advice
To Grow Your Business



The problem we all face is information overload. Too much data. Too little time...

...which is why Gene Marks has created his monthly Perfect 10 Report. It's short. It's concise. And you'll come away with ten important things you need to know to continue profiting.

Each month Gene Marks brings together the ten best things written on the web during the past thirty days from the smartest people around on all topics important to business owners and managers — taxes, finance, marketing, sales, management, the economy, politics and much more.

Gene and his team spend hundreds of hours each month scouring the web for the best commentary for his weekly New York Times column The Dashboard. Through this research he compiles the latest insights from the smartest people for helping him and his readers profit.

In addition to their advice, Gene also provides his monthly analysis of the U.S. economy and where it's going. And, from time to time, he'll contribute a piece too.

To subscribe visit www.GeneMarks.com



#### **ABOUT THE AUTHOR:**

Gene Marks is a columnist, author, and small business owner.

Gene' writes daily for The New York Times, and weekly for Forbes, Inc.com, Entreprener.com, The Huffington Post, Fox Business and Philadelphia Magazine. His columns are read by hundreds of thousands of small and medium sized business owners around the country.



Gene has written six books on business management, specifically geared towards small and medium sized companies. His most recent is The Manufacturer's Book Of Lists (Create Space, 2014). Gene has also written In God We Trust, All Others Pay Cash — Simple Lessons from Smart Business People (Create Space, 2013); the #1 Amazon Small Business Best Seller The Streetwise Small Business Book of Lists (Adams Media, 2006); The Small Business Desk Reference (Alpha Books, 2004); Outfoxing The Small Business Owner — Crafty Techniques for Creating a Profitable Relationship (Adams Media, 2005); and The Complete Idiot's Guide To Successful Outsourcing (Alpha Books, 2005).

Nationally, Gene frequently appears on FOX Business, FOX News and CNBC discussing matters affecting the business community. Gene also appears quarterly on MSNBC's "Your Business" program and monthly on various TV outlets in the Philadelphia area. In addition, Gene has appeared as a guest on numerous radio talk shows, authored dozens of articles for many publications and has been quoted frequently in the national media, including The New York Times, USA Today, The Chicago Tribune and Business Week. He is also a member of the National Speaker's Association.



Gene's appearance on Bloomberg TV



Through his keynotes, workshops, seminars and executive retreats, Gene helps business owners, executives and managers understand the political, economic and technological trends that will affect their companies so they can make profitable decisions.

Gene presenting at the Austin, TX Small Business Think Tank

Gene owns and operates the Marks Group PC, a highly successful ten-person firm that provides technology and consulting services to small and medium sized businesses. The Marks Group PC, launched in 1994, has grown to help more than 600 companies and thousands of individuals throughout the country.

Prior to starting the Marks Group PC Gene, a Certified Public Accountant, spent nine years in the entrepreneurial services arm of the international consulting firm KPMG in Philadelphia where he was a Senior Manager.